

Systems, scope, rights and exclusions

# Performance guarantee

## Trust is great.

## A guarantee is even better.

Selected Hawa product systems have an additional guarantee on defined performance characteristics.

### Hawa Junior 100 systems with magnet soft close system

#### Scope

For all versions illustrated in the Hawa catalogue, valid for deliveries as from January 2022: Guaranteed opening force of the sliding doors of max. 22 N for 15 years in private use and seven (7) years in commercial use as of transfer of risk (ex Hawa warehouse).

The performance guarantee is globally valid with the exception of contractual partners based/resident in the USA and in case of use of the products by an end user based/resident in the USA.

#### Rights and exclusions

The performance guarantee consists of Hawa providing free replacement or repair (at Hawa's premises) of all defective parts including parts subject to wear and tear, which prevent compliance with the performance guarantee.

A claim under the performance guarantee is excluded in the event of failure to observe installation and assembly instructions, improper storage or use, unforeseeable overuse, modifications to the item supplied or use of spare parts which do not correspond to the Hawa original specifications.

Insofar as no specific, deviating provisions are contained herein for the Hawa Junior 100 system with magnet soft close system, the provisions of the General Terms and Conditions also apply in this context. This applies also to the supplementary provisions in Section 7 of the General Terms and Conditions, which regulate the performance guarantee and warranty in more detail.

#### Hawa Sliding Solutions AG

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